

Service Performance Challenges

The Service Performance Challenge Programme is a key mechanism for monitoring performance, future plans, efficiency targets, budget discipline, and risk management throughout the council.

The meetings are chaired by the relevant Corporate Director, and are attended by the Cabinet Lead Member for Finance & Assets, the Lead Member for Modernising and Performance, the Head of Business Planning & Performance, and the Head of Finance & Assets. Other key elected members from the Cabinet and Scrutiny may also attend, as may the Leader and Chief Executive. This panel will provide a comprehensive 'challenge' to each Head of Service on the running of their service.

The meetings are usually held in October-November (mid-year) and May-June (year-end). It should be noted, however, that there is a delay in the programme this year to accommodate the recent Council elections. The Service Performance Challenge meetings held in October-November each year will act as a means to update the Efficiency Programme. This will include discussion of draft budgets and plans at a time when the WG settlement is known, but before Council makes its final decision on adopting the budget. Following the May-June Service Performance Challenge, services will draw up draft Service Plan proposals and any capital or revenue bids that require funding beyond the projected service budget.

The current timetable for the Challenge programme is below. Paperwork will be emailed one week before the meeting. If you have any problems or queries, please contact the Corporate Improvement Team on 01824 706161.

Service Performance Challenge - June – July 2012 (amended timetable 11 June 2012)

| Service: | Date: | Venue: |
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| Housing & Community Development – Peter McHugh | Wednesday, June 13 2.00 p.m. | Cabinet Room, County Hall, Ruthin |
| Children & Family Services – Leighton Rees | Monday, June 18 2.00 p.m. | Conference Room 1a, County Hall, Ruthin |
| Adult & Business Services – Phil Gilroy | Wednesday, June 20 2.00 p.m. | Cabinet Room, County Hall, Ruthin |
| Environmental Services – Steve Parker | Tuesday, June 26 2.00 p.m. | Cabinet Room, County Hall, Ruthin |
| Legal & Democratic Services – Gary Williams | Wednesday, June 27 9.30 a.m. | Cabinet Room, County Hall, Ruthin |
| Business Planning & Performance – Alan Smith | Friday, June 29 2.00 p.m. | Conference Room 1a, County Hall, Ruthin |
| Education and Customers & Education Support – Karen Evans & Jackie Walley | Tuesday, July 3 9.00 a.m. | Conference Room 1a, County Hall, Ruthin |
| Communications, Marketing & Leisure – Jamie Groves | Wednesday, July 4 9.00 a.m. | Cabinet Room, County Hall, Ruthin |
| Finance & Assets – Paul McGrady | Thursday, July 5 9.30 a.m. | Conference Room 1a, County Hall, Ruthin |
| Regeneration – Steve Parker, Graham Boase, and Peter McHugh | Tuesday, July 10 2.30 p.m. | Conference Room 1a, County Hall, Ruthin |
| Highways & Infrastructure – Stuart Davies | Wednesday, July 11 2.00 p.m. | Cabinet Room, County Hall, Ruthin |
| Planning & Public Protection – Graham Boase | Tuesday, July 24 2.00 p.m. | Conference Room 1a, County Hall, Ruthin |
| Strategic Human Resources – Linda Atkin | Thursday, July 26 2.00 p.m. | Cabinet Room, County Hall, Ruthin |